



IT Technician East Europe

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Task

- Providing 1st and 2nd level support to Users/Business, primarily Hungary, Czech Republic, Poland and Slovakia with rest of Europe as required
- Managing the maintenance and upgrades of PC/Notebooks/Software
- Helpdesk cover via a shift rota
- Daily systems checks and issue resolution
- Providing 1st/2nd level support for server backup software
- Liaising with internal and external partners (e.g. maintenance contractors)
- Helpdesk Administration
- Working with the PC support Team to develop companywide standard operating procedures

Requirements

- Intermediate level of education, preferably with IT specialization
- 2+ years relevant experience in a support role
- Native level of Hungarian and high level of English language knowledge
- Good technical & IT knowledge (MS Windows, MS Office [incl. O365], SQL systems, Wireless technologies, VPN Systems, Lotus Notes, etc.)
- Good team and project management skills, strong multitasking skills, logical problem-solving approach

Our offer

- Competitive compensation package
- International working environment
- Continuous development opportunities

Place of work: Dunaharaszti

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